

The Gift of the Gab: The Subtle Art of Communicating

Author: Dr. Hory Sankar Mukerjee

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The trick of moving from 'average' to 'outstanding' lies in 'communication'. When you are able to articulate, present and write better than others, you move into the extraordinary league. While most of us agree to these positive effects of communication, we conveniently ignore the downside of communication breakdown, which can lead to stunted professional growth.

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About the Author

Dr. Hory Sankar Mukerjee is Principal-Education, Training and Assessment at Infosys limited. He currently handles the global enablement programs for consultants at Infosys. Apart from this he is responsible for managing the learning, upskilling, and reskilling initiatives of the organization. With more than 20+ years of experience, he has been instrumental in the foundation, learning and operations of the consulting academy since the beginning. Apart from this, he manages the learning and certification needs of 14,000+ SAP consultants. He has an expertise in providing trainings in technology and business across cultures. He is a passionate researcher and has authored three books with leading publishers like SAGE and Oxford University Press.